





Credit: Kevin Decker

The Ma family were able to stay in their home after GBLS intervened with the bank, that had begun unlawful eviction proceedings against them.



GREATER BOSTON
LEGAL SERVICES
...and justice for all

Dear Friends,

Greater Boston Legal Services has been dealing with a severe financial crisis since July 2008. Our annual funding from the Massachusetts Legal Assistance Corporation (MLAC) was cut because of the sharp decline in Interest on Lawyers' Trust Accounts (IOLTA), MLAC's principal source of revenue. Over the course of a few months, GBLS' MLAC funding was cut by \$2 million.

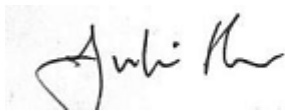
We immediately began cost-cutting measures. We reduced non-personnel expenses, adopted health insurance changes, froze most hiring and offered voluntary layoffs. Our staff agreed to forego badly-needed raises. We elected to participate in the Commonwealth's WorkSharing Program, by which we reduced the salaries and work schedules of our employees by 10% for a period of six months. Producing this very basic 2008 Annual Report in-house is another cost-cutting measure.

The economic downturn hurts those who are poor and forces more people into poverty. More people than ever need our services to obtain basic human needs. The Legal Advocacy and Resource Center (LARC), which does our screening, has 25 to 30 callers already in the telephone queue when it opens each morning and is seeing increasing numbers of clients walking in because they cannot get through on the telephone. We are trying to help homeowners facing foreclosure, tenants in no-fault evictions because their building has been foreclosed, and workers laid off then wrongfully denied unemployment benefits. Domestic violence appears to be increasing.

The news isn't all bad. Despite the downturn, Boston's legal community rose to the challenge and raised \$2.8 million for GBLS in 2008. In addition, we began an emergency fundraising campaign which so far has brought in more than \$500,000. As we write this letter, we are hopeful that we will receive some federal stimulus funding and that the state will not cut the MLAC appropriation.

Our staff has continued its extraordinary work. We're proud to report some of the staff's noteworthy 2008 achievements that you'll read about on pages 4 and 5.

We are grateful to everyone who has invested in GBLS. We ask that you continue to support us so we may continue helping the neediest in our communities improve their lives, and minimize the loss of services and staff in these very hard times.



Julia Huston, President of the Board



Bob Sable, Executive Director

2008 Major Achievements

- **BHA v. Bridgewaters/Rights for tenants with disabilities:** Housing Unit attorneys Ann Jochnick, Mac McCreight, and Dick Bauer won a significant Massachusetts Supreme Judicial Court case on behalf of tenants with mental disabilities. The SJC determined that a federally-assisted public housing authority's obligation to consider reasonable accommodations of a disabled tenant "is not optional", even when the tenant is perceived to pose a threat to others. A housing authority must consider whether a requested accommodation will sufficiently mitigate any alleged risk, before proceeding with an eviction. BHA v. Bridgewaters establishes important rights for tenants with disabilities and will probably have national impact, because it is based on federal law.
- **Guardianship reform:** As a result of years of advocacy, vulnerable elders have significantly increased protections against unwarranted guardianships. GBLS Elder Law Unit Managing Attorney Wynn Gerhard and attorneys Betsey Crimmins and Alex Munevar, along with other elder advocates, successfully lobbied for the passage of the Massachusetts Uniform Probate Code (MUPC) bill. In January 2009 Governor Deval Patrick signed the bill. The MUPC provides extensive, long-needed changes to the laws on guardianship and conservatorship and other areas of probate law. It will give strong due process protections to the elderly and disabled including a right to counsel.
- **MassHealth Equality Bill:** Nearly four years after GBLS staff and fellow advocates started working to bring the MassHealth Equality bill to the attention of the Massachusetts Legislature, Governor Deval Patrick signed the bill into law in July 2008. Elder Law Unit attorney Betsy Crimmins and GBLS Cambridge and Somerville office attorney Deborah Filler represented the Public Policy Committee of the LGBT (lesbian, gay, bisexual and transgender) Aging Project, joining efforts with other elder advocates, to get this legislation passed.

The new law will ensure that same-sex married couples are eligible for spousal benefits under MassHealth, the state/federal Medicaid program. It will significantly impact couples who are facing nursing home care as they will be eligible for benefits and protections that allow the "community spouse" to retain the family home and enough assets to live independently, without jeopardizing the other spouse's eligibility for Medicaid coverage of nursing home care.

- **Unemployment Insurance notices translated:** In September 2008 Employment Unit attorneys Brian Flynn and Sherley Cruz secured a preliminary injunction motion that required the Division of Unemployment Assistance (DUA) to translate into 9 languages all notices DUA sends out to alert people about federal extended unemployment insurance benefits. This victory is part of the attorneys' pending case to compel DUA to translate all notices into 9 languages.

- **Unpaid Overtime and Wages Class Action Lawsuit Settlement:** In November 2008, Michael Bianco, Inc., agreed to pay \$850,000 in unpaid overtime and other wages to settle a federal class action lawsuit brought by GBLS Employment Law attorneys Audrey Richardson and Ingrid Nava, South Coastal Counties Legal Services, and attorney Philip Gordon of the Gordon Law Group. This former New Bedford factory manufactured military gear for the U.S. Department of Defense and was the target of a March 2007 federal immigration raid that was broadly criticized for its inhumane treatment of the workers and their families. The case was filed after interviews with detained workers and others exposed a range of labor violations in the factory. The lawsuit included allegations that Michael Bianco systematically and intentionally violated the laws requiring time-and-a-half for overtime work and made illegal deductions from workers' wages.



Credit: Linda Lank

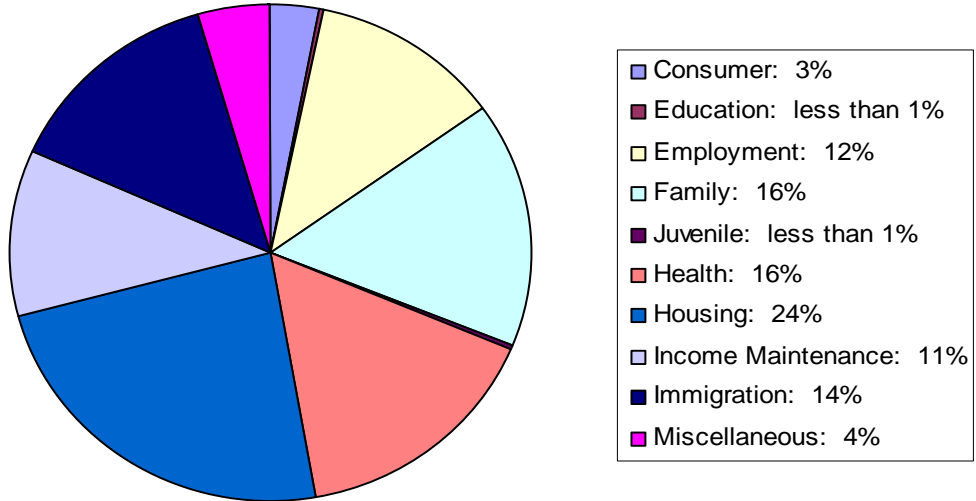
For this victim of domestic violence, GBLS attorneys secured wrongfully-denied unemployment benefits, food stamps, and a green card. GBLS also was successful in upgrading her Medicaid from basic to standard due to the abuse she suffered.

PLEASE HELP SUPPORT OUR CLIENT SERVICES. Make a donation online.

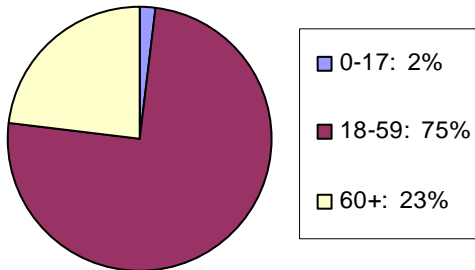
Visit us at www.gbls.org, and click on Donate.

2008 STATISTICS: 16,743 CLIENTS SERVED

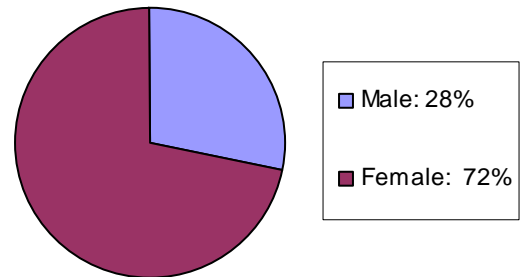
Case Types:



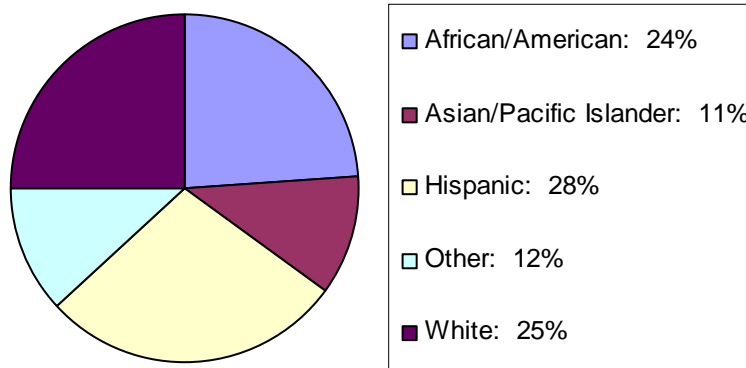
Age:



Gender:



Race:



2008 FINANCIAL STATEMENT

INCOME

	2008	2007
Massachusetts Legal Assistance Corporation	7,140,387	7,080,518
Law Firms & Attorneys	3,020,349	2,823,780
Cy Pres Awards	30,182	1,965,460
Foundations/Corporations	1,565,902	1,127,232
Other Government Grants	836,810	739,115
Individual Contributions	553,656	565,984
United Way	546,969	651,559
Elder Services	474,856	464,193
Investment Income	331,717	350,246
Miscellaneous	151,744	325,003
Law School Support	236,800	233,300
Attorney Fees	311,925	4,868
TOTAL INCOME BEFORE DONATED SERVICES	15,201,297	16,331,258
DONATED SERVICES	3,849,725	2,492,012
TOTAL INCOME	19,051,022	18,823,270

EXPENSES

	2008	2007
Personnel:		
Lawyers	5,599,688	4,876,056
Non-Lawyers	3,706,627	3,354,892
Fringe Benefits	2,823,486	2,357,974
SUBTOTAL	12,129,801	10,588,922

Operating:		
Space & Utilities	418,204	435,206
Office & Related	417,757	424,835
Contract Services	892,326	755,124
Library	166,758	161,231
Client Litigation Expenses	169,217	116,836
Travel & Training	146,702	141,818
Miscellaneous	238,653	231,671
Transfer To Capital Or Endowment	53,282	2,248,874 *
SUBTOTAL	2,502,899	4,515,595

TOTAL EXPENSES BEFORE DONATED SERVICES	14,632,700	15,104,517
DONATED SERVICES	3,849,725	2,492,012
TOTAL EXPENSES	18,482,425	17,596,529

OPERATING SURPLUS	568,597	1,226,741
CUMULATIVE OPERATING NET ASSETS	6,083,378	5,514,781

* 2007—\$1.5 million invested to endow an attorney position & \$650,000 for office expansion

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Credit: Laura Westerling

“Rosa” was a teenage trafficking victim whom U.S. Immigration authorities sought to remove to her home country. GBLS and a private law firm partnered to save her from removal, and with their help Rosa received a “green card”.

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