











Greater Boston Legal Services

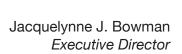
... and justice for all

2015 ANNUAL REPORT

Every day, GBLS provides our clients with what should be a basic right: access to justice. This year GBLS staff continues to do terrific legal work helping to make the justice system fair and accessible to all. We prioritize our services to the most vulnerable members of our community. GBLS helps people to solve problems. We help people to grasp a real opportunity to help themselves by working to remove barriers to economic and family stability.

Of course, we could not have done this work without you, our supporters and community partners! With your help, we were able to serve a significant number of people. Thank you for helping GBLS do justice.

This report outlines some of our work and accomplishments over the past year. Please browse and enjoy: you are all a part of our team and in many ways, you share in the successes of the past year. Thank you.





Melissa Bayer Tearney Board President



OUR MISSION

Greater Boston Legal Services' (GBLS') mission is to provide free civil legal aid to help individuals and families achieve justice and meet their basic needs, such as food security, safety, and adequate shelter. GBLS helps vulnerable individuals and families retain affordable housing, gain protection from domestic violence, access subsistence income for food and necessities, access health care, and recover earned wages. GBLS accomplishes these goals through both individual representation and impact advocacy, working closely with a wide network of community partners. **GBLS'** philosophy is that justice should be for all people, not just those with the financial means to pay.

SERVICE AREA

Acton[⋆]

Arlington

Bedford*

Belmont

Boston

Boxborough*

Braintree

Brookline

Burlington*

Cambridge

Canton

Carlisle*

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Harvard*

Hingham

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Hull

Lexington*

Lincoln*

Malden

Maynard*

Medford

Melrose

Milton

Newton

Newton

North Reading[⋆]

Norwell

Quincy



Randolph Reading* Revere Scituate Somerville Stoneham Stow*
Wakefield
Waltham
Watertown
Weymouth
Wilmington*

Winchester Winthrop Woburn



^{*}Served only by the Elder, Health and Disability Unit

33,000+

Number of low-income people needing a civil legal aid lawyer in MA in 2015 who were turned away

25% A Num

7,663

Increase in Boston's population of homeless families in 2015

Number of people in Boston without a permanent home, 139 of whom slept on the streets, February 25, 2015

5.3 MILLION

12,122

Annual number of Intimate Partner Violence incidents endured by American women age 18+

Number of civil legal matters GBLS handled in 2015

LESS THAN ONE:

The number of civil legal attorneys — 0.64, to be exact — for every 10,000 people living in poverty

\$7.3 MILLION

Amount civil legal aid programs saved Commonwealth of MA in shelter & health care costs through preserving housing for low-income residents facing eviction, in FY ending June 30, 2015



Higher basic cost of foster care for unaccompanied immigrant children vs. cost for average foster child through MA Department of Children and Families

\$250 Threshold that triggers a felony record in larceny-related cases

Percentage of single, mother-headed families who are poor

The waiting period to seal CORI records for low-level offenses is

TEN YEARS

VÝÝÝÝÝÝÝÝÝÝÝÝÝ NEARLY 1,000,000

The number of low-income MA residents who are eligible to receive civil legal aid

1190 Hispanic unemployment rate in MA, highest in U.S., during 4th quarter of 2015

>\$2,000

The average cost of rent in Boston; the mean rent is the nation's 4th largest GREATER BOSTON LEGAL SERVICES

MORE THAN 70%

The number of civil cases today in which Americans head to court without legal representation

2015 ANNUAL REPORT

EMPLOYMENT

GBLS' advocacy on behalf of low-income workers includes cases involving: wrongful denial of unemployment benefits; violations of wage laws (such as nonpayment of overtime) resulting in wage theft; and tax controversies related to employment income or problems receiving the Earned Income Tax Credit (EITC), through the Low-Income Taxpayer Assistance Project. GBLS also advocates for changes to laws, policies, and regulations negatively affecting low-wage workers, working closely with — and representing — many different community-based organizations and partnering with a wide range of worker and immigrant rights advocacy organizations, government agencies, unions, members of the private bar, and law schools.

In 2015 GBLS attorneys obtained an increase in the Massachusetts Earned Income Tax Credit (EITC) from 15% to 23% of the Federal EITC and successfully advocated for a bill amending parents' rights to unpaid, job-protected leave for the birth or adoption of a child, requiring employers to inform employees in writing prior to their leave that if they take leave beyond the eight weeks, this ends their right to return to work.







FAMILY

GBLS provides legal assistance to low-income survivors of domestic violence (DV) to ensure that their rights and their safety are protected and to restore them and their children to an economically-sustainable life free of abuse. GBLS provides individual representation in divorce and paternity actions and to obtain child support, custody, visitation, and restraining orders; legal counseling to victims who seek to relocate due to family violence and legal technical assistance to the agencies that provide services to these victims; and advice on legal issues related to the relocation of DV victims and victims and witnesses of crime.

Staff provide on-site advocacy at two probate and family courts to assist victims with abuse prevention orders and emergency matters, and provide assistance to DV victims through GBLS' innovative hospital/health center outreach projects. GBLS also addresses broader legal and public policy issues that perpetuate domestic violence and obstruct the road towards physical and emotional well-being and economic independence for survivors.

of cases of eligible MA residents with family law matters turned away by civil legal aid programs due to lack of resources





HEALTH & DISABILITY

GBLS provides legal assistance to low-income individuals of all ages with disabilities and other health challenges to promote access to and retention of quality, affordable, and accessible health care and coverage, disability benefits, Medicare/Medicaid, Social Security, and Supplemental Security Income (SSI). GBLS also represents vulnerable clients in nursing home eviction cases. The *School to Prison Pipeline Intervention Project* represents Boston-area children facing life challenges, ensuring that they are receiving the trauma-informed treatment they need so they can learn and stay in school. Community partnerships are a mainstay of our health and disability work, enabling us to expand our systemic advocacy efforts that include ensuring access to health care for all age groups, ensuring the rights of isolated nursing home residents, improving access to hospital and transportation services for people with disabilities, and guardianship reform.

One significant achievement in 2015 followed MassHealth's notification to 300,000 members in January 2015 that they must reapply by March of that year or lose coverage, and 150,000 people lost their benefits. GBLS and allies worked to gain an extension from MassHealth allowing more members to re-enroll.



Elizabeth has a serious illness, which causes nausea, vomiting, and abdominal pain. After years of unsuccessful treatment, her doctors found a medication which successfully treated her symptoms. Her insurance paid for this medication. However in 2014, when she became Medicare eligible and enrolled in a Medicare drug plan, Medicare denied coverage for the prescribed medication. Medicare based its decision on Elizabeth not having cancer and using the drug "off-label." Medicare (unlike commercial insurance) restricts coverage of off-label uses to diagnoses which are listed in one of three drug compendiums. Medicare did this by narrowly interpreting the law governing Medicare coverage. GBLS Senior Attorney Nancy Lorenz took the case to the United States District Court, arguing against Medicare's narrow interpretation. Judge Young issued a decision in which he complimented the lawyers, saying: "The parties' briefing here reflects conscientious lawyering." He then went on to explicitly adopt Nancy's key argument that when care is palliative, approval for the drug should be linked to the symptoms being treated and not the diagnosis. This is a major victory not only for Elizabeth, but for other Medicare beneficiaries who are denied coverage for medically necessary off-label drugs.



HOUSING

GBLS helps low-income tenants gain and preserve access to affordable housing; helps tenants and former owners of foreclosed properties pursue affordable purchasing options; defends homeowners who were victims of predatory and discriminatory lending practices; obtains and preserves shelter for homeless families and helps them obtain permanent, affordable housing; advocates for domestic violence victims to protect their housing options; assists tenant associations to understand housing policies and change unfair policies; and preserves affordable units at risk of being lost to market rates. GBLS works with a wide range of affordable housing advocacy groups, and advocates for changes to agency rules and regulations, as well as legislative action and reform.

In 2015 GBLS attorneys achieved a major victory at the Massachusetts Supreme Judicial Court in *Pinti v. Emigrant Mortgage Co.*, creating significantly greater protections for homeowners facing foreclosures; with City Life/Vida Urbana won from a major corporate investor a series of multi-year leases at an affordable rent with annual increases capped at 3%; and won a discrimination case at the Massachusetts Commission against Discrimination on behalf of seventeen Latino homeowners who gave an attorney money for loan modifications they never received.



A Weymouth family whom GBLS had been representing for over five years was able to buy their home back from Freddie Mac for over \$100,000 less than the original mortgage. They had fallen behind on their mortgage while steeped in grief following the sudden death of their 2-year-old son, but were denied a loan modification. Following the foreclosure on their home, they kept fighting with help from GBLS who represented them in the eviction case. They were able to buy their home back, get the eviction case dismissed, and were also awarded \$25,000 in damages in the settlement. After regaining ownership, the father in the case emailed one of his GBLS attorneys: "I truly do not know how to thank you. When I get back down to earth because I still can't believe this happened I will be in contact to see how I can help the next person in line that was just like me."

IMMIGRATION

GBLS provides legal representation to and advocates on behalf of low-income immigrants. We prioritize cases of individuals and families seeking permanent refuge and safe haven, individuals subjected to domestic violence and sexual assault, and unaccompanied children. GBLS represents clients in cases before the U.S. Department of Homeland Security, U.S. Immigration and Customs Enforcement, the U.S. Department of Justice, and federal courts. GBLS responds to crises affecting the rights of immigrants as they arise, and advocates for law reform and systemic changes to secure and expand the right to asylum, withholding of removal and relief under the United Nations Convention against Torture. Staff coordinate GBLS' immigration work with local, national, and international immigrant rights, civil rights, and human rights networks.



of cases of eligible MA residents with immigration law matters turned away by civil legal aid programs due to lack of resources







WELFARE

GBLS represents poor individuals and families to help them access and retain financial assistance, Food Stamps (SNAP), child care, and related benefits. GBLS seeks to ensure that our clients are provided with adequate notice of decisions, timely decisions on requests for assistance, and timely receipt of benefits. Staff engage in direct referral of cases from Boston homeless family shelter providers and education and training providers. GBLS provides training on public benefits to partner organizations. GBLS also works to reduce systemic barriers to public benefits by advocating for changes in state laws and in state and federal policy and practice.

In 2015 GBLS' successful advocacy included persuading the Department of Transitional Assistance Commissioner to delay implementation of harmful regulations. These include a major change that would make it much harder to qualify for a Transitional Aid to Families with Dependent Children disability exemption, and a new barrier to parents' ability to apply for a disability exemption.

CORI & RE-ENTRY PROJECT

GBLS started the CORI & Re-entry Project in 2009 in response to numerous requests for help with the devastating effects of criminal records for individuals seeking a path to a better life and getting out of poverty. The project helps individuals in Boston's poorest communities seal their criminal records; overcome barriers to employment, housing, benefits, education, and other opportunities; and learn about their rights as a result of CORI reform that took effect in May 2012. The project provides legal advice, does intake at the Roxbury and Dorchester divisions of the Boston Municipal Court, and represents clients, one of whom expresses her thanks below. The project also engages in systemic law reform advocacy. GBLS is the only legal aid program in Massachusetts with a large-scale volume practice of CORI clients. The project is funded in part by the Gardiner Howland Shaw Foundation and Equal Justice Works.

7% |||| 26%

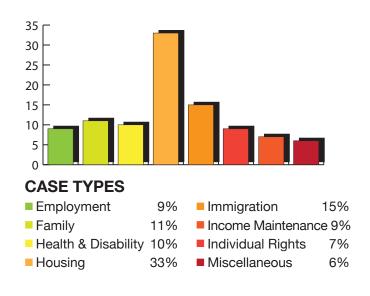
Blacks are 7% of the population but make up 26% of those who are incarcerated

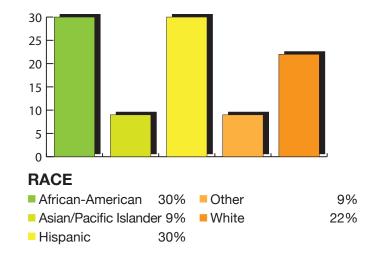


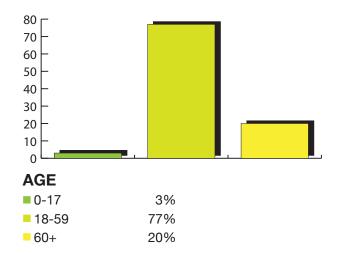
"Hannah [Tanabe, Fellow attorney] assisted me with getting my CORI sealed...I am currently in my new position, thanks to Hannah assisting me with this process. Thank you just wasn't enough from me, so I wanted to let you know just how fantastic she is. She answered every question, and was very patient—which made me very patient and confident in the process. I can now move forward. Hopefully this is the beginning of a long career. Thank you so very much Hannah for all of your hard work and dedication. It makes me feel so good to know that there are people out here willing to go above and beyond for those less privileged. I am a single mom, and with many struggles, so having that on my record was hindering for sure. Now that this is out of the way, I can continue on my career path and provide for my child. You have no idea what you mean to me, and what your dedication meant representing me and getting that 'yes' from the judge to seal my CORI record. I am almost to tears with gratification. This case has haunted me for months. Well, that is the past. I look forward to my future."

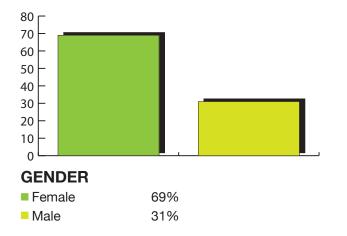
2015 STATISTICS

In 2015, GBLS provided legal assistance to more than 10,000 low-income people for whom we handled over 12,000 matters.











2015 FINANCIAL STATEMENTS

| INCOME | 2015 | 2014 |
|--|------------|------------|
| Massachusetts Legal Assistance Corporation | 5,020,988 | 4,468,598 |
| Law Firms and Attorneys | 3,682,532 | 3,526,175 |
| Cy Pres and Other Similiar Awards | 209,026 | 231,187 |
| Foundations/Corporations | 1,154,221 | 1,240,766 |
| Government Grants | 1,955,029 | 1,813,014 |
| Individual Contributions | 1,016,241 | 1,171,453 |
| United Way of Massachusetts Bay & Merrimack Valley | 382,601 | 439,271 |
| Miscellaneous | 1,029,011 | 1,411,419 |
| TOTAL INCOME BEFORE DONATED SERVICES | 14,449,649 | 14,301,883 |
| Volunteer Services | 6,788,664 | 7,082,926 |
| TOTAL INCOME | 21,238,313 | 21,384,809 |
| | | |
| EXPENSES | 2015 | 2014 |
| Salary and Benefits Subtotal | 11,835,591 | 12,583,385 |
| Non-Personnel | | |
| Occupancy | 526,117 | 439,823 |
| Equipment and Supplies | 522,317 | 404,544 |
| Contract Services | 310,200 | 342,023 |
| Library and Litigation Expenses | 192,090 | 250,060 |
| Transfer to Capital | 45,000 | 45,000 |
| Miscellaneous | 620,442 | 627,310 |
| Non-Personnel Subtotal | 2,216,166 | 2,108,770 |
| TOTAL EXPENSES BEFORE DONATED SERVICES | 14,051,757 | 14,692,155 |
| Volunteer Services | 6,788,6644 | 7,082,926 |
| TOTAL EXPENSES | 20,840,421 | 21,775,081 |
| CUMULATIVE OPERATING NET ASSETS | 6,550,743 | 5,593,408 |

THANK YOU! LEGAL COMMUNITY DONORS

The legal community demonstrates a special commitment to GBLS and its mission of ensuring access to justice regardless of income. Every year individual attorneys, law firms, and corporate law departments show the extent to which they respect and value the legal assistance GBLS provides to impoverished residents of greater Boston. Their support is provided in a variety of ways.

LAWYERS FUND DRIVE

Leadership League (\$800 or more per Boston attorney)

Choate, Hall & Stewart

Collora

Englander & Chicoine

Goodwin

Goulston & Storrs

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Meehan, Boyle, Black & Bogdanow

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Rackemann, Sawyer & Brewster
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Friends League (up to \$199 per Boston attorney)

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LAW FIRM FELLOWSHIPS

The following firms provided funding to support the salaries of GBLS attorneys.

Cahill Gordon & Reindel LLP Foley Hoag LLP McDermott Will & Emery Skadden WilmerHale



ASSOCIATES FUND DRIVE

\$5,000 and above

Chelsea A. Loughran* Melissa & Gary Tearney Anonymous

\$2,500 - \$4,999

Leslie A. McDonell Michael N. Rader Maria Trevisan Anonymous

\$1,000 - \$2,499

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Anonymous (4)

\$500 - \$999

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\$250 - \$499

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Timothy Famulare



Pictured above are the 2015 GBLS Associates Fund Drive captains from law firms across the Boston area. They helped to raise more than \$400,000 from over 1,200 associates to provide legal aid to survivors of domestic violence.

Jonathan R. Fishburn Catherine Fisher Deanna Fitzgerald Michael Fitzpatrick* Justin Florence Maya Florence William B. Forbush, III Ana Maria Francisco Thomas Franklin Peter Friedenberg Kelly A. Gabos* Lindsey Gabrielsen* Jennifer Gallop Rebecca Gallup Jerome Garciano Ian Gemmell Gregory Gerstenzang Courtney Gesualdi

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\$100 - \$249

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Adam Dobson

Nicole F. Doolev

"My wife, Michelle Connors, is a teacher at the Chenery Middle School in Belmont and her students won \$125 for bringing in the most box tops in 8th grade. Rather than spend it on themselves, her students decided that they want to donate the money consistent with the theme of her class, which is to be an upstander and help those who can't help themselves... they are donating the money to GBLS."

Adam Grandy, Associates Fund Drive donor & Locke Lord LLP Associate

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Thomas G. Shapiro
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H. Michael Stevens

H. Michael Stevens
Paul R. Sugarman
May Takayanagi
Arthur Telegen
Jerome B. Tichner
Anne Trinque
William B. Tyler
Walter A. Winshall
John G. Wofford
Toni G. Wolfman
Stephen S. Young
Albert P. Zabin

2015 AWARDS & HONORS

Innovator of the Year Award, Massachusetts Councils on Aging: Elder, Health and Disability Unit Senior Attorney Betsey Crimmins was honored for her elder abuse prevention work.

2015 Boston Rising Stars, National Law Journal and Connecticut Law Tribune: Employment Law Unit Equal Justice Works attorney Fellow Lydia Edwards was selected to join this list of 40 outstanding lawyers in the Boston area age 40 or younger; received an honorable mention in the Boston Globe Magazine's 2015 Bostonian of the Year list; and was recognized by the Massachusetts Coalition to End Human Trafficking in appreciation for her work along with the Massachusetts Coalition for Domestic Workers.

2015 Super Lawyers, Rising Stars: Lydia Edwards and GBLS CORI & Re-entry Project attorney/AmeriCorps Legal Advocate Susan Malouin were recognized in the annual listing.

Boston College (BC) Law Public Interest Law Foundation (PILF) Board honor: Family Law Unit Senior Attorney and BC Law School Adjunct Professor Mithra Fernandez-Kan (formerly Merryman) was recognized for her extensive work in support of victims of domestic violence.

2015-2016 Women's Leadership Initiative, Women's Bar Association of Massachusetts: Welfare Law Unit Attorney Lizbeth Ginsburg was selected to participate in this program that provides mentoring and leadership development for Massachusetts women attorneys identified as rising stars.

2015 Super Lawyers: Immigration Unit Acting Managing Attorney Nancy Kelly and GBLS CORI & Re-entry Project Lead Attorney Pauline Quirion were recognized in the annual listing.

2015 Massachusetts Bar Association Access to Justice Legal Services Award: Senior Attorney in the Employment and Welfare Law Units Elizabeth Toulan was honored with this award and also received the 2015 Massachusetts AFL-CIO Merit Award for dedicating her career to social and economic justice, epitomizing what it means to be a union legal services advocate, and making earned sick time a reality in the lives of nearly one million workers.



STAFF MEMBERS

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