

Parent Education FAQs

1. In light of COVID 19, what temporary changes have been made to Standing Order 2-16 “Parent Education Program Attendance” which requires certain individuals to complete the mandatory parent education requirement?

- a. In-person classes have been suspended until after May 1, 2020.
- b. On-line services are available at <http://www.parenteducationonline.com/products/>.
- c. Parents who participate by the on-line services do not need to ask the Court’s permission to do so.
- d. Video-conferencing or remote services are being offered by some of the providers that typically provide in-person classes. Those providers have been granted temporary approval to conduct parent education courses via web video conferencing.
- e. You can find a copy of the temporarily amended standing order at:
<https://www.mass.gov/doc/temporary-amendment-to-standing-order-2-16-parent-education-program-attendance/download>.

2. What should I do if I have questions about availability?

You should contact approved providers directly regarding scheduling, availability, and registration. The list of approved Parent Education providers can be found at:
<https://www.mass.gov/info-details/parent-education-programs>.

3. How can I find out which providers are offering services remotely?

The list of approved providers includes the indication “Remote services available” when the provider has notified the Probate and Family Court of their capacity to do so. The list of approved Parent Education providers can be found at:
<https://www.mass.gov/info-details/parent-education-programs>.

4. If I am required to attend parent education, what will I have to provide the Court to show I have completed the mandatory course?

After completing the interactive program, you will obtain a Certificate of Attendance from the approved provider. You must give this certificate to the Court after completing the program.

5. What parent education requirements have not changed?

All provisions of Standing Order 2-16 remain in effect except those pertaining to the expanded availability of remote services.

6. Who can I contact at the Administrative Office of the Probate and Family Court if I have questions about parent education?

You can contact Christine Yurgelun at: christine.yurgelun@jud.state.ma.us.