

UNEMPLOYMENT BENEFITS HELP

Free Assistance with Online Claims for Workers Affected by Coronavirus/COVID-19

Have you lost your job or had your hours reduced, or you are temporarily out of work, because of the coronavirus/COVID-19 pandemic?

The fastest, best way to file a Unemployment Insurance claim is online:
www.mass.gov/unemployment-insurance-ui-online.

Do you need help filing your claim online because you do not read English or don't have access to a computer? The online claim form is in English and does not work well with a smartphone or tablet.



For assistance with filing an online Unemployment Insurance claim, call (617) 603-1530 (Spanish) or (617) 603-1639 (all other languages), or fill out [this short form](#) (you can complete this form with a smartphone). Someone from Greater Boston Legal Services will contact you.

For immigrants: You can apply for unemployment benefits so long as you have authorization to work in the United States. You do not need to be a U.S. citizen. You will have to provide documentation of your work authorization and Social Security number. Getting unemployment benefits does not count as a “public charge” for immigration purposes. *If you are not sure whether you can apply for unemployment benefits, please call for advice.*