# Help Tenants Tell Their Side of the Story with MADE



Community training, July 29th, 2020

## Who will you hear from today?

Annette Duke, Massachusetts Law Reform Institute

Quinten Steenhuis, Suffolk Law School LIT Lab (formerly Greater Boston Legal Services)

Jade Brown, Boston University Law School (formerly GBLS)

Stephanie Herron-Rice, Southeast Justice Center

Molly Lovell, Northeast Legal Aid

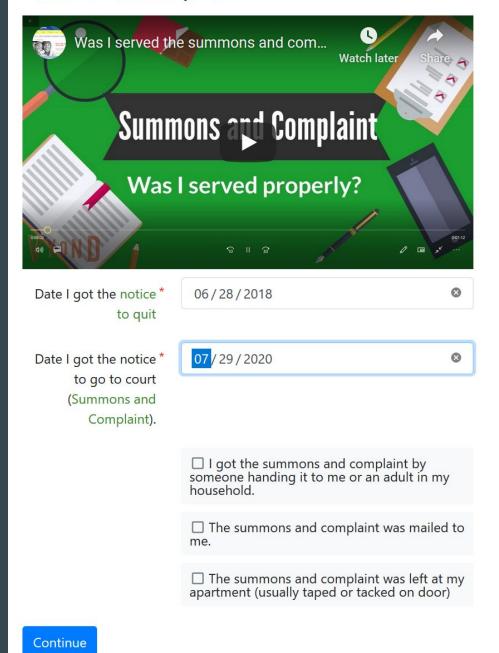
## What is MADE?

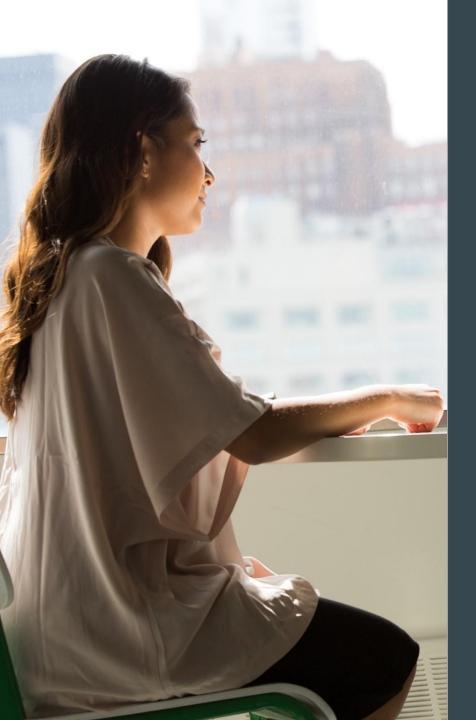
- Self-guided "Clinic in a Box"
- Fills in the Answer, Discovery, and 5 other eviction forms
- Easy to use and accessible for language, literacy, and disability

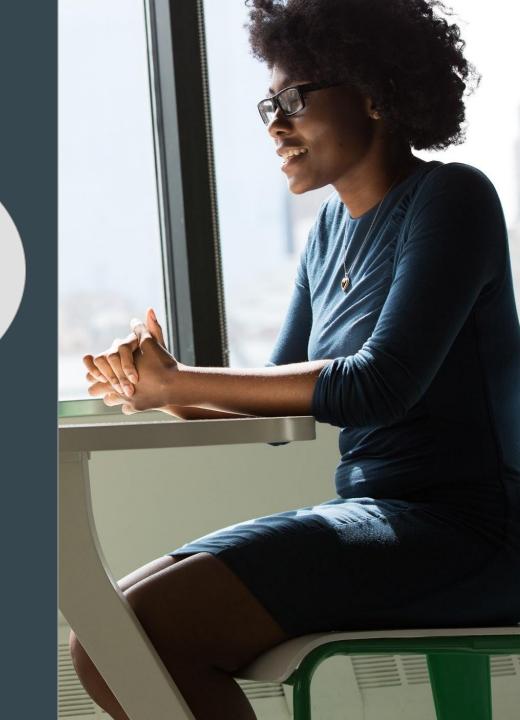
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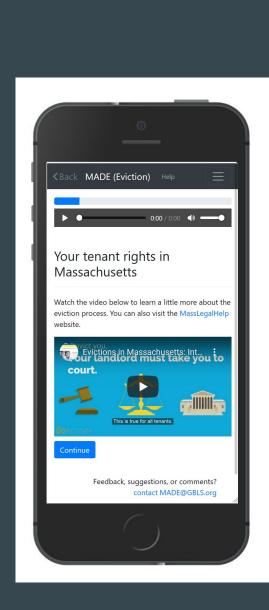
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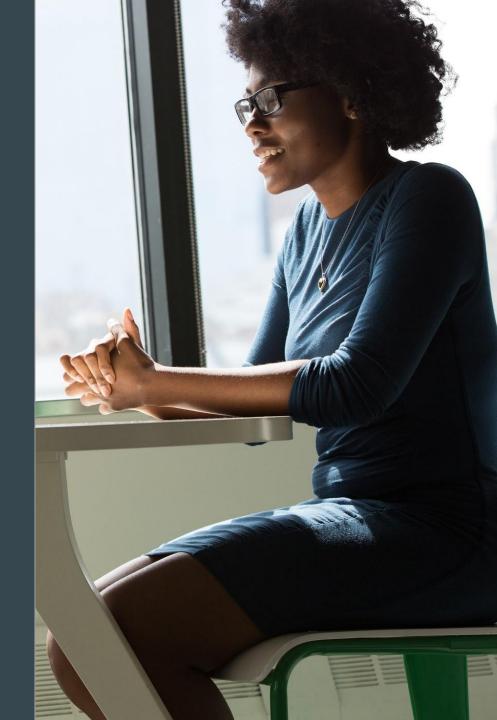


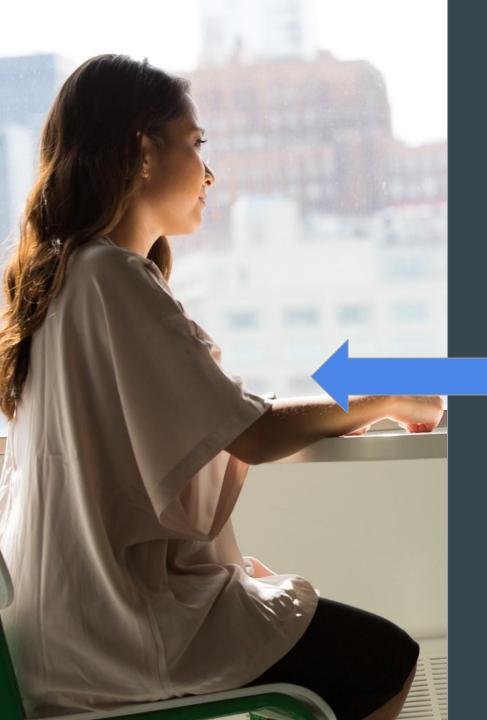


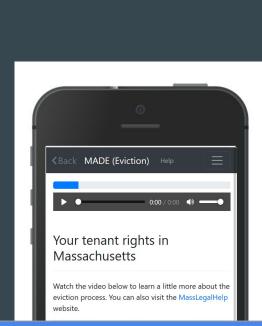


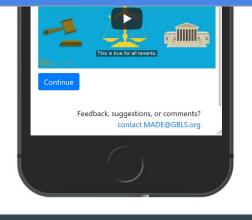


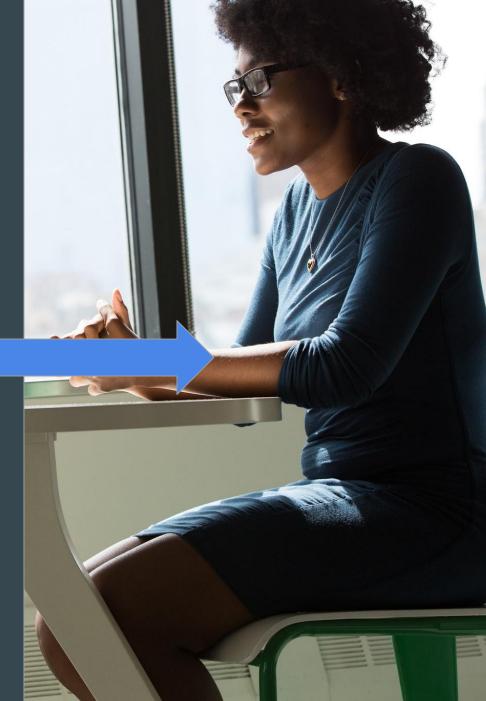














# Why file an Answer and Discovery?







## How long does it take?

# One on one assistance



20-45 minutes

## How long does it take?

## Solo client



# 30-60 minutes

		9/1/2017
Tenant	Jane Tenant	Date
Address	123 Tenancy Place Apt. 1001	
City, State, Zip	Boston, MA 02110	

### Fourteen Days Notice to Quit for Nonpayment of Rent

Your rent being in arrears, you are hereby notified to quit and deliver up in fourteen (14) days from your receipt of this notice, the above described premises now held by you as my tenant.

If you fail to so vacate, I shall employ the due course of the law to evict you.

Signed by landlord or attorney

### Reservation of Landlord's Rights

All monies paid to the landlord after your receipt of this notice will be accepted as use and occupancy and not as rent, without waiving any right to possession of the premises, and without any intention of reinstating your tenancy or establishing a new tenancy.

### Cure Rights of Residential Tenant at Will

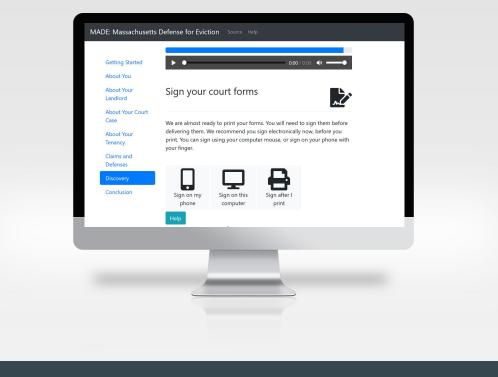
If you are a tenant at will, and if you have not received a Notice To Quit for Nonpayment of Rent within the last twelve months, you have a right to prevent termination of your tenancy by paying or tendering to your landlord, or your landlord's attorney, or to the person to whom you customarily pay your rent, the full amount of rent due within ten days after your receipt of this notice.

### Cure Rights of Residential Tenant under Lease

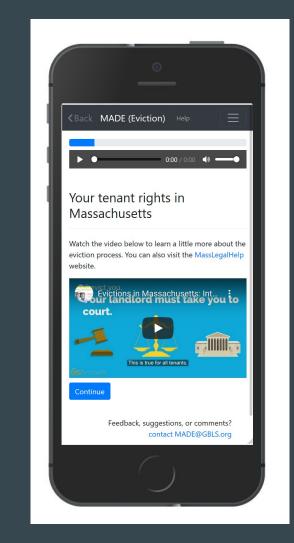
If you are a tenant under an unexpired written lease, and you have not received a Notice to Quit for Nonpayment of Rent within the last twelve months, you have a right to prevent termination of your tenancy by paying or tendering to your landlord, or landlord's attorney, or the person to whom you customarily pay your rent, the full amount of rent due within ten days after your receipt of this notice, CHAPTER 494, ACT OF 1977.

Department Division 88	Commercial Entry Date:	(To be added by clerk's office )
ESTA ES UNA NOTIFICA	ASE TO EVICT YOU - PLEASE RE. TION DE UN CASO EN CORTE PA	RA DESALOJARLE -
	DE LEER EL MISMO CON CUIDA	
TO DEFENDANT(S)/TENANT(S)/OCC ADDRESS:		
You are hereby summonsed to appear at a	0 0	
DAY:DATE:	TIME:COURT	NAME:
COURT ADDRESS:	ROOM	
to defend against the complaint of PLAIN	TIFF/LANDLORD/OWNER:	
STREET	CITYTOWN:	ZIP:
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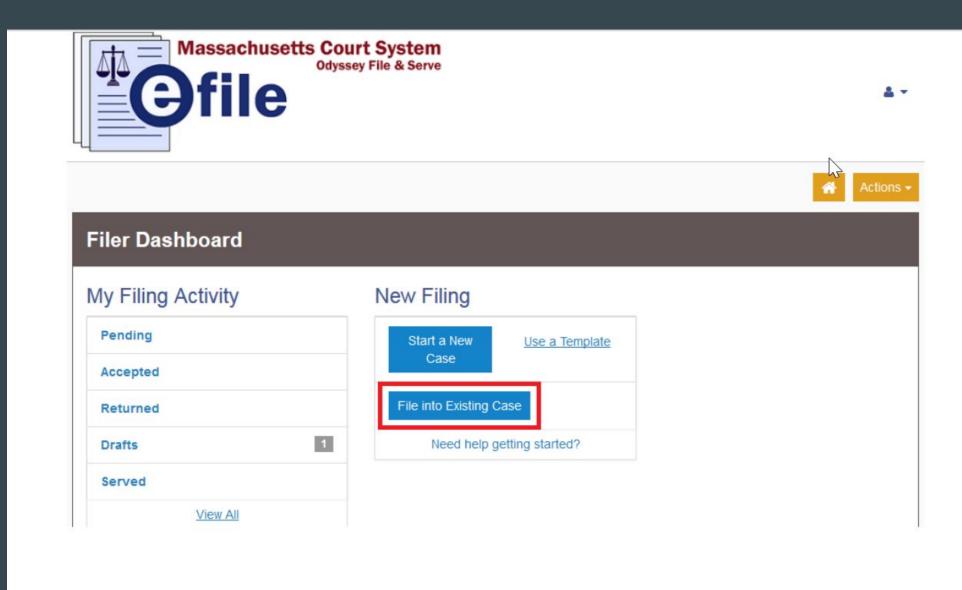
### 1. Gather client documents



Background psd created by graphictwister - www.freepik.com



### 2. Fill out the forms



### 3. Download and e-file

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Getting Started	
About You	MADE: Massachusetts Defense for
About Your Landlord	Eviction
About Your Court Case	Language: English Español Tiếng Việt Português 中文 Kreyòl
About Your Tenancy	MADE is a free tool to help tenants defend against an eviction in court. When you finish, you need to print and deliver paperwork to court and to your landlord or their attorney.
Claims and Defenses	You can click on a green word to learn what it means. Click "Help" to learn more about a question. Click "Back" or on one of the section headings to
Discovery	change an earlier answer.
Conclusion	Set aside 🗴 25-90 minutes to finish this interview. You can login and save your work to return to later. We recommend that before you start you find:

1. The Summons and Complaint and

## Live Demo and Training

## **MORE INFORMATION**

## GBLS.org/MADE

